

CONSIGN WITH US

What type of items do we accept at MONA?

Women's on-trend, contemporary and designer clothing and accessories. We will accept new (tags on) and good-conditioned items.

How do I get my items into MONA?

You can bring your items anytime Wed-Sat 10-4 to the shop located at 1037 Fort Street, Victoria BC V8V 3K5.

How should I prepare my items for consignment at MONA?

All items must be laundered/ dry cleaned and in a bag or box. We will not accept unlaundered clothing. To start an account at MONA we require a minimum of 10 pieces.

How will my items be priced at MONA?

We will set prices based on our retail value, brand, condition, and style knowledge. We greatly appreciate any information you may have about your items.

What percentage do I earn on consigned items?

You will earn 40% of the final selling price. Items can be marked down due to promotions and length of time in the shop

What will happen to your items that don't sell at MONA?

Your items will be donated to Artemis Place, Quadra Village Community Centre, and/or Wear 2 Start. If you would like to pick up your items, please contact the store and let us know that you would like to come and collect your items off the floor before the end of your contract. It will be up to the consignor to initiate this.

How will I receive payment for my items?

We issue payments by e-transfer quarterly. You can also use your account balance to shop at the store. You will be contacted via email before each payout if you have over \$50 in your account, under \$50 will stay as store credit and will never expire.

How long will my items stay in the shop?

Your items can stay up to three months depending on seasonality

